



Katikati Medical Centre

Patient's Code of Responsibilities

The staff at Katikati Medical Centre will respect and uphold the Patient's Code of Rights when receiving medical care and it is also expected that the Patient has certain Code of Responsibilities to maintain in order to receive effective health care at Katikati Medical Centre.

- **Acknowledge**

To acknowledge that other patients and health professionals have the same rights as you:

- To be treated with respect and dignity including respect for other patients and staff members cultural, religious social and ethical beliefs.

- **Fair treatment**

- That staff will not be subject to discrimination, coercion, exploitation, harassment, physical or verbal abuse.
- **Consideration**
 - To be mindful of the levels of unwellness that other patients may be experiencing.
 - To be considerate of other patients in regard to noise levels.
 - To advise staff if you are unable to attend an appointment.
- **Partnership**
 - To acknowledge that the partnership that exists between the patient and health professionals must be one of mutual trust and respect.
 - To be involved in the decision making about your health care with the health professional in regard to treatment being offered or considered.
 - Seeking a second opinion as appropriate / requested.

- To co-operate with the health professional providing your health care openly and honestly.
- To inform the healthcare professional of any changes in your health status.

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